



Automatic Transfer of Account for Electrical Energy

OWNER/LANDLORD AGREEMENT

Landlords and owners of rental properties are responsible for the electricity service any time a tenant has not applied for electricity service, or when a tenant leaves the property and requests to cancel their electricity service. If the property owner is unknown, a land title search will be done and a \$30 Owner Search Charge, which is subject to change, will be billed to the property owner.

IF YOUR TENANTS ARE RESPONSIBLE FOR THEIR OWN ELECTRICITY/MUNICIPAL COSTS:

- Tenants are wholly responsible for enrolling and cancelling their own Electricity/ Municipal service.
- For new/future tenants, please advise them of their responsibility to ensure they receive electricity services upon their possession date.

Owners/landlords/property managers are responsible for charges for electricity services provided to vacant premises. A vacant premise is a property where there is no active party taking responsibility for the electricity charges. If an Owner/landlord/property manager does not accept responsibility for service for a vacant premise, the electricity service will be disconnected.

A connection fee upon application for service will then be charged to the new tenant if the electricity service has been disconnected.

This agreement can offer convenience and peace of mind by automatically keeping electricity services on at your property when it's empty between tenants. This will help keep power on for appliances, lights as well as heating/cooling systems. Even though there is nobody occupying the property there will be charges for the electricity services.

ENMAX Customer Care will notify you by email when electricity services are transferred to your account after a tenant moves or discontinues their account.

To accept the Owner/Landlord Agreement, you can simply fill out the information on page two.

Customers are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).



Automatic Transfer of Account for Electrical Energy

What you'll need to fill out this form:

- Name of account holder / contact details
- Full-service address
- Mailing address if different to service
- Anyone else to be authorized on account (name and telephone number)

Send your form to:

ENMAX Customer Care

vacancy@enmax.com

If you have questions, please reach out to our team at: 310-2010

OWNER/LANDLORD AGREEMENT (the "Agreement")

Use this form if electricity costs are not included in a tenant's rent.

(Fields marked * are mandatory)

LANDLORD/OWNER/PROPERTY MANAGER NAME*:						
ACCOUNT HOLDER/LANDLORD/PROPERTY MANAGER*: The Account holder/landlord/property manager has authorization from the owner of the Premises (defined below) to set up the agreement (services) in their/its name.				EMAIL: *		PHONE*:
ENMAX ENERGY ACCOUNT NUMBER (IF APPLICABLE):						
MAILING ADDRESS*:						
Suite #	Service address	City	Postal code	Site contact		
				name	phone	email

(Please read and sign agreement on page three)



Customer acceptance

I/We hereby request that ENMAX Energy automatically place the above service address(es) (the "Premises") into the account name listed above (hereinafter called the "Property Manager"), should ENMAX Energy receive a request to end services from the account holder presently in service at these Premises. The consideration for this Agreement is that ENMAX Energy will not disconnect the electrical energy to the Premises for vacancy reasons and will not charge the Property Manager for the energizing fees normally applicable upon re-connection of an electrical energy account.

I/We hereby agree to pay the applicable service charges and power services for the Premises from the date that ENMAX Energy automatically transfers the account into the name of the Property Manager until the date an application is made for a new account and such account is placed into service. I/We acknowledge and confirm that the price of the electrical energy to the Premises shall be at the rate designated by ENMAX Energy as the Regulated Rate Option. I/We acknowledge that I/We shall continue to be billed on the Regulated Rate Option until such time as ENMAX Energy receives a request to transfer the account for electrical energy at the Premises to another account holder. I/We hereby will not hold ENMAX Energy responsible for the failure of ENMAX Energy to automatically transfer the above account into the name of the Property Manager should the utility service account for any of the Premises be disconnected for any reason.

I/We acknowledge and consent to ENMAX Energy collecting, using and disclosing this information, when required, to establish my account and to provide ongoing service and support. This information is protected under the *Personal Information Protection Act* (Alberta). For further information on ENMAX Energy's Privacy Policy please visit enmax.com.

I/We acknowledge that ENMAX Energy's Regulated Rate Tariff Terms and Conditions (T&Cs) remain applicable and that the Agreement does not amend, modify or alter the T&Cs in any way whatsoever.

To end this Agreement, 30 days' notice must be given by contacting our Customer Care Centre via Live Chat at enmax.com or 310-2010 (Toll Free in Alberta) or 1-877-571-7111 (Toll Free in Canada).

This Agreement shall be governed by and construed in accordance with the laws of the Province of Alberta.

I/We hereby represents and warrants that I/We have all requisite authority and authorization from the owner of the Premises to set up this Agreement for the Premises in either their/its name or my/our name, as applicable. I/We further acknowledge and agree that I/We will be bound by the terms and conditions of the Agreement including full billing responsibility for the electrical services at the Premise(s) in the event that the Premise(s) are vacant.

AUTHORIZED SIGNATURE(S):	PRINT NAME:	DATE: