

ENMAX 2024 ESG Highlights

The ENMAX group of companies is a provider of electricity services and products. We are headquartered in Calgary, with operations across Alberta and Maine.

Through our subsidiaries, ENMAX Power Corporation and Versant Power, we own and operate transmission and distribution utilities that safely and reliably deliver electricity to customers in Calgary and northern and eastern Maine. Through ENMAX Energy Corporation, we own and operate power generation facilities and offer a range of electricity and natural gas products and services to our customers.

At ENMAX, we are proud of our history of environmental, social and governance (ESG) practices and performance. Below is a selection of highlights from our 2024 ESG Report which demonstrate our ongoing commitment to advancing electrification and enabling the energy transition in a responsible way for customers, focusing on affordability and grid reliability while empowering a diverse and inclusive team.

Operations

~675,000

residential, commercial and industrial customers served in and around Calgary

1,486 MW

of generation capacity provided



14,251 GWh

of electricity sold to customers

336 km

of transmission lines and

9,006 km

of distribution lines maintained in and around Calgary



Environment

65%

reduction achieved in scope 1 and scope 2 GHG emissions towards our net-zero target

3-year

partnership with Prairie Adaptation Research Collaborative produced a detailed climate model for the Calgary region



29

rooftop solar installations completed as part of the ENMAX Community Solar Fund since 2021

~\$415 million

invested to increase grid reliability and resilience

Social

>\$3.5 million

contributed to Alberta community organizations



\$500,000

committed over two years for the Alberta EcoTrust Home Upgrades Program

1,128

proactive safety measures reported, supporting our strong safety culture

35%

of our community impact budget allocated to energy affordability



Governance

45%

of our executive team and Board of Directors (combined) are women

91%

customer satisfaction achieved

>680,000

calls, emails and web chats responded to by the ENMAX Energy Customer Care team

40

languages used to improve the customer experience during phone and in-person interactions

