

Versant Power 2021 ESG Highlights

Versant Power is a regulated electricity transmission and distribution utility in the state of Maine, owned by ENMAX Corporation. As the second-largest utility in the state, we provide electricity and customer care services to residential, commercial and industrial customers.

Versant Power is fully regulated by the Maine Public Utilities Commission and the Federal Energy Regulatory Commission. Below is a selection of highlights from our activities included in ENMAX's [2021 ESG Report](#) which illustrates some of our environmental, social and governance (ESG) accomplishments.

OPERATIONS

SERVED

>160,000

customers in northern and eastern Maine



MAINTAINED
1,270 MILES
of transmission
lines and

6,090 MILES
of distribution lines



ACROSS A

10,400 SQUARE MILE
service territory



IMPROVED ALL
**RELIABILITY
METRICS**
over the last few years

INVESTS

>\$70 MILLION USD

annually to maintain and improve
Maine's electricity system

ENVIRONMENT

SUPPORTED

>200

distributed generation
projects



INVESTS
\$10.5 MILLION USD
annually on tree and
vegetation management
to protect our wires and
maintain the reliability
of our power deliveries

Increasingly
used drones to
provide top-down
inspections on the
>900 MILES of
transmission lines
within our right
of ways



Designed and built osprey
nesting platforms to protect
BIRDS that tend to nest
around our transmission
and distribution wires

SOCIAL



Achieved an exceptional
safety record of **ZERO**
lost time incidents and
measured a **0.67** total
recordable incident rate

32

individuals currently
enrolled in our in-
house four-and-a-half-
year apprenticeship
program for line
workers



454

employees currently
at Versant Power

ENERGY AFFORDABILITY

Supported vulnerable customers
through our *Low Income Assistance
Program* and our *Arrearage
Management Program*

GOVERNANCE

Governed by a
Board of Directors
with representation
from both Maine
and ENMAX



Improved contractor screening with
the implementation of ISNetwork



**>90
VENDORS**

onboarded through
ISNetwork

76.5%

of customer calls
answered within
30 seconds



10-WEEK

training program to
onboard new customer
care representatives