



ENMAX POWER CORPORATION

DISTRIBUTION TARIFF

Terms and Conditions
Fee Schedule

Effective January 1, 2025



This Schedule forms part of EPC's Distribution Tariff Customer Terms and Conditions and applies to all Electricity Services supplied under that Tariff.

The fees contained in this Schedule are non-refundable and are charged in all circumstances where we have provided the service associated with the fee or the conditions for charging the fee have been met.

1. Customer Requested Temporary De-Energization No Charge

We do not charge a fee where a **Customer** requests temporary **De-Energization** of a **Site**.

2. Re-Energization after Customer Requested Temporary De-Energization \$163.00 per hour

We charge this fee to a **Customer** who requests **Re-Energization** of a **Site** after a temporary **De-Energization** of that **Site**.

3. Urgent Re-Energization \$144.00 per request

We charge this fee when a **Retailer** requests an Urgent, Priority Code 1 **Re-Energization**, including the removal or de-activation of a **Load Limiting Device**. The fee is charged to the requesting **Retailer**.

4. Permanent De-Energization No charge

We do not charge a fee where a **Site** is permanently **De-Energized** and our **Facilities** are permanently removed.

5. Financial De-Energization \$57.00 per request

We charge this fee when a **Default Supplier, Retailer** or **Rate of Last Resort Provider** request **De-Energization** due to non-payment of a **Customer** account. We may choose to install or activate a **Load Limiting Device** due to seasonal, safety or other reasons. This fee also applies to a request from the **Default Supplier, Retailer** or **Rate of Last Resort Provider** to remove or de-activate a **Load Limiting Device** and fully **De-Energize** the **Site**. The fee is charged to the requesting **Default Supplier, Retailer** or **Rate of Last Resort Provider**.

6. Re-Energization after Financial De-Energization \$57.00 per request

We charge this fee when a **Default Supplier, Retailer** or **Rate of Last Resort Provider** requests us to **Re-Energize** a **Site** that was fully **De-Energized** or where a **Load Limiting Device** was installed or activated for financial reasons. The fee is charged to the requesting **Default Supplier, Retailer** or **Rate of Last Resort Provider**.



7. Delivery of Cut-Off Warning Notice **\$57.00 per notice**

We charge this fee where a **Default Supplier, Retailer** or **Rate of Last Resort Provider** requests us to deliver a cut-off warning notice to a **Site** where either the **Site** will be cut-off for financial reasons or the **Customer** needs to be warned of impending cut-off due to vacancy. The fee is charged to the requesting **Retailer**.

8. Extra Service Trip **\$88.00 per trip**

We charge this fee when an extra service trip to a **Site** is required, after the initial **Energyization** request failed as a result of deficiencies related to **Your Equipment**, unsafe conditions or non-compliance with codes and our **Metering Standard**. The fee is charged to the **Retailer** who enrolled the site.

9. Meter Field In Situ Test **\$225.00 for Self-Contained Meter**
\$287.00 for Instrument-type Meter

We charge this fee when we test a **Meter** at the request of a **Retailer** or **Customer**. The fee is charged only if the accuracy of the **Meter** is found to be within the limits allowed by Measurement Canada. The fee is charged to the **Retailer** that enrolled the **Site**, where applicable.

10. Non-Standard Meter Installation **\$161.00 per Site**

We charge this fee when a **Customer** requests us to replace a **Standard Meter** with a **Non-Standard** meter.

11. Non-Standard Meter Reading **\$49.00 per month**

We charge this fee to all **Sites** where we have installed a **Non-Standard Meter** at the request of a **Customer**.

12. Off-Cycle Meter Reading **\$20.00 per request for a Standard Meter**
\$49.00 per request for a Non-Standard Meter

We charge this fee when a **Retailer** requests that an off-cycle **Meter** reading be performed. The fee is charged to the requesting **Retailer**.

13. Interval Data Request - HUF Format **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests **Interval Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and are subject to an additional fee as shown below, unless we waive that fee.



14. Cumulative Data Request, HUF Format **\$0.00 per Site – per request**

We do not charge a fee when a **Retailer** or another **Party** authorized by the **Customer** requests cumulative **Meter** data for a period of no more than 425 calendar days from date of request, limited to one annual request per **Site** by either a **Retailer** or any other **Party** authorized by the **Customer**. Additional requests made during the subsequent 12 months are considered to be a non-standard data request and is subject to an additional fee as shown below, unless we waive that fee.

15. Non-Standard Interval Data Request **\$134.00 per hour**

We charge this fee when a request is made for interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

16. Non-standard Data Request - All Other Requests **\$134.00 per hour**

We charge this fee when a request is made for non-interval data that is not provided in HUF format. These requests will be billed in hourly increments, with a minimum one-hour charge.

17. Customer Requests - Off Hours **\$344.00 per hour**

We charge this fee when work is scheduled at the request of either the **Customer** or us. A **Customer** that requires work to be scheduled outside of our normal business hours (Monday to Friday, 7:00 a.m. to 4:00 p.m.) will be required to pay this fee. Off hours service calls are subject to the availability of personnel to respond to the service call.

18. Dishonoured Payments **\$24.00**

We charge this fee if a payment to us is dishonoured, rejected or reversed by any financial institution for any reason.

19. Meter Upgrade **\$126.00 per hour for one person/one truck (single phase)**
\$253.00 per hour for two people/one truck (multi phase)

We charge this fee for the time associated with **Meter** upgrades. The **Customer** is also responsible for the cost of materials including the **Meter**.

20. Penalty for Late Payment **2.00% of the total current charges**

We charge this fee to **Retailers** or **Customers**. A one-time penalty charge of 2.00% will be applied no less than 25 days following the payment due date indicated on the bill to total current charges outstanding.



21. Inspection

\$223.00 per hour

We charge this fee when an inspection of a **Customer's Site** is required, subject to a signed **Primary Metered Service Agreement**. The **Customer** is also responsible for the cost of remedying any deficiencies found through the inspection.