

ENMAX, Alberta 2021 ESG Highlights

The ENMAX group of companies is a leading provider of electricity services, products and solutions. We are headquartered in Calgary, Alberta, with operations across Alberta and Maine. Through our subsidiaries, ENMAX Power Corporation and Versant Power, we own and operate transmission and distribution utilities that safely and reliably deliver electricity to customers in Calgary and northern and eastern Maine.

Through ENMAX Energy Corporation, we own and operate power generation facilities and offer a range of electricity and natural gas products and services to our customers. At ENMAX, we are proud of our strong history of achievements in environmental, social and governance (ESG) practices and performance. Below is a selection of highlights from our [2021 ESG Report](#) which demonstrate our evolution as a responsible corporate citizen and future-oriented energy provider.

OPERATIONS

SERVED

~700,000

residential, commercial and industrial customers in Alberta



MAINTAINED
335 km
of transmission
lines and

8,629 km

of distribution lines in
and around Calgary



1,512 MW
generation capacity
with a **92%** average
availability

TOP QUARTILE

for reliability among Canadian utilities

One of Alberta's leading
micro-generation solar
installers and retailers with
>37 MW installed to date



ENVIRONMENT

TARGETING

**NET-ZERO
BY 2050**

scope 1 and scope 2
GHG emissions



OFFSET

100%

of our corporate building
GHG emissions

Completed the connection of
800 kW of solar on CF Chinook
Centre rooftop as part of our pilot to
enable customers to export excess
electricity back to the grid

Began testing two medium-
duty electric vehicles
towards our aspiration
to **ELECTRIFY 100%**
of our mobile fleet by 2030



Commissioned Canada's
first **HYBRID TURBINE**
(electric + natural gas) to
provide standby power

SOCIAL

ADVANCED OUR

**EV SMART
CHARGING PILOT**

to understand how
Calgarians use electric
vehicles and the
potential impact on
our electricity system



Invested **\$4.5 MILLION CAD**
to enable a more resilient grid

CONTRIBUTED

\$3.25 MILLION CAD

in cash, in kind and through employee
donations to Alberta and Maine's
community organizations

DIRECTED

30%

of our community investment budget to
energy affordability and strengthened
our focus on basic needs funding

ACHIEVED SAFETY
RECORD OF

0.74

total recordable injury
frequency (TRIF)



GOVERNANCE

36%

of the members of
our Board of Directors
are women



10,300

advanced meters
installed in pilot area
to modernize the grid

CUSTOMER CARE
RESPONDED TO

>665,000

calls, emails and web chats



Achieved **87%** customer satisfaction

CYBERSECURITY AWARENESS

Each October, we circulate relevant
articles, share tips of the day, and host
virtual events with guest speakers to
raise awareness

INCLUSIVE LEADERSHIP

100% of senior leaders completed
inclusive leadership training to enable
a culture of belonging