

# ENMAX, Alberta 2022 ESG Highlights

The ENMAX group of companies is a leading provider of electricity services, products and solutions. We are headquartered in Calgary, Alberta, with operations across Alberta and Maine. Through our subsidiaries, ENMAX Power Corporation and Versant Power, we own and operate transmission and distribution utilities that safely and reliably deliver electricity to customers in Calgary and northern and eastern Maine.

Through ENMAX Energy Corporation, we own and operate power generation facilities and offer a range of electricity and natural gas products and services to our customers. At ENMAX, we are proud of our strong history of achievements in environmental, social and governance (ESG) practices and performance. Below is a selection of highlights from our 2022 ESG Report which demonstrate our evolution as a responsible corporate citizen and future-oriented energy provider.

## OPERATIONS

Served  
**~725,000**  
residential, commercial and  
industrial customers in Alberta

Maintained  
**335 km**  
of transmission  
lines and  
**8,629 km**  
of distribution lines in  
and around Calgary

Provided  
**1,522 MW**  
generation capacity

Remained  
**TOP  
QUARTILE**  
for reliability among  
Canadian utilities



## ENVIRONMENT

Announced plans to  
study feasibility of  
**CARBON CAPTURE**  
at our Shepard  
Energy Centre

Achieved  
**65%**  
**REDUCTION**  
in scope 1 and scope 2 GHG emissions  
towards our net-zero target

Began quantifying our  
**SCOPE 3 EMISSIONS**

**800 kW  
OF SOLAR**  
The solar panels in our  
secondary network pilot are  
generating electricity and exporting  
excess energy back to the grid

Continued testing two medium-duty  
electric vehicles towards our target  
to **TRANSITION 35%** of our mobile  
fleet to zero emission vehicles by 2030

## SOCIAL

Entered into a new  
**20-YEAR**  
distribution agreement with the  
Tsuut'ina Nation

Progressed the next phase of our  
**EV SMART  
CHARGING  
PILOT**  
to test the effectiveness of incentives  
on electric vehicle charging behaviour

Contributed  
**~\$3 million**  
to Alberta community  
organizations and directed

**35%**  
of our community  
investment budget to  
energy affordability

Achieved safety record  
of **0.74** total recordable  
injury frequency (TRIF)

## GOVERNANCE

Customer Care  
responded to  
**>680,000**  
calls, emails and  
web chats

Achieved  
**88%**  
customer satisfaction

**CYBERSECURITY PREPAREDNESS**  
**>30** employees completed Incident  
Command System training to enable a  
more coordinated response to incidents

**LEADERSHIP**  
**100%** of senior leaders completed  
inclusive leadership training to enable  
a culture of belonging

**33%**  
of the members of  
our Board of Directors  
are women